

## Pet Acclimation Tips

The PortionPro is a new routine for your pet, and for you, too! This guide is designed to help make the transition easier for both of you.



*Most pets will get used to the new sights and sounds within a few days. Others may take longer, perhaps even a week or more, to fully adjust.*

### Steps for Smooth Sailing to Chaos-Free Feeding

- Be positive and confident about your new feeder.
- Be calm and patient.
- Follow outlined steps, one at a time.
- Don't rush.
- If needed, go back to the last step your pet was comfortable with and repeat it until they are at ease with it again. Then try moving forward.



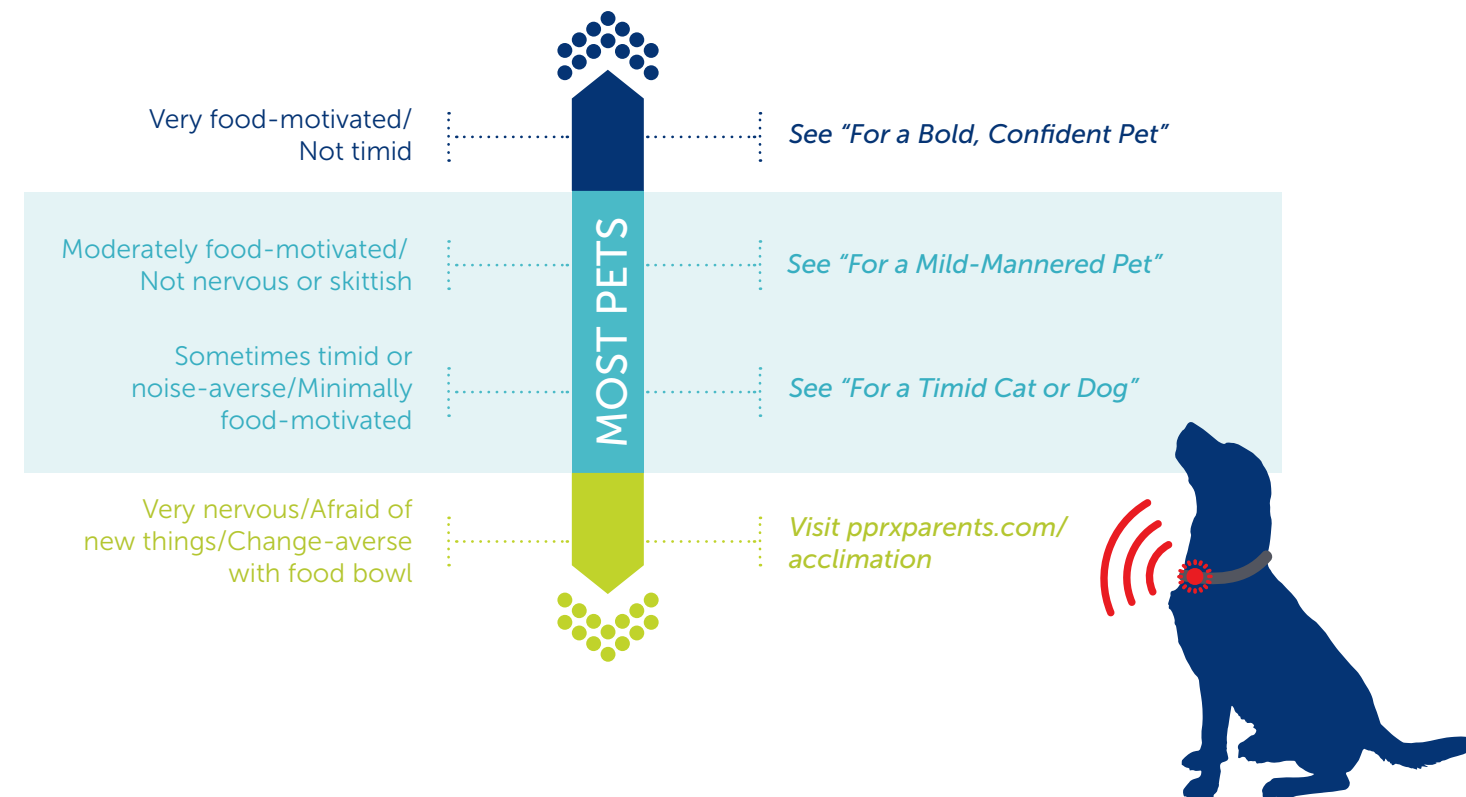
## Pre-Training Set-Up Tips

- Let your pet sniff and explore as you unpack and set up the PortionPro
- Show an upbeat attitude and mannerisms when near the PortionPro.
- Make the feeder the place to be! Interact with your pet while near the PortionPro.
- Put your PortionPro in a low-traffic area, near an outlet, with the bowl facing out for easy pet access.
- If this is a new feeding spot, use lots of praise, petting, and treats as your pet adjusts.
- Plug in and program your PortionPro (see Quick Start Guide).
- It may take a while for your pet to eat full meals from their new PortionPro. Be sure to periodically check that the food bowl doesn't get too full.



\*If the assigned pet is not used to a collar, take a few days to follow the "Convincing Your Cat to Wear a Collar" steps on the back cover before moving to Part 1.

## Before You Begin, Assess Your Pet as Follows:



## For Bold, Food-Motivated Pets

These pets usually will begin to eat full meals from the PortionPro right away. To gauge their reaction:

1. After the device is programmed and before the first meal is dispensed, manually open the bowl door by pressing and at the same time. Place a favorite treat inside, then close the door by pressing and at the same time again.
2. Allow your pet to approach within 2 feet of the PortionPro.
3. When the door opens, if the pet readily eats the treat, they likely will eat meals from the device with no further incentives needed.
4. If your pet hesitates, follow steps for "A Mild-Mannered Pet."

## For a Mild-Mannered Pet

It's normal for the bowl door movement to catch the attention of, or even startle, Fluffy or Fido, at first. Here are some tips to help your pet settle in faster:

1. Plug in your PortionPro to get it up and running again. If needed open the bowl door manually.
2. Sprinkle high-quality, low-calorie treats in and around the PortionPro food bowl to entice your pet.
3. Manually open and close the bowl door a few times to get your pet used to it.
4. Place a small amount of food in your pet's current bowl next to the PortionPro. When your pet comes near, its collar tag will open the PortionPro bowl door.
5. Encourage your pet to finish its meal from the PortionPro bowl. If needed, top the food in the feeder bowl with a treat or bit of wet food.
6. Keep unassigned pets away from the PortionPro area during acclimation as they will trigger the door to open and close, which may confuse your assigned pet.
7. Once your pet eats from the PortionPro, remove the old food bowl. It's that simple!

## For a Timid Cat or Dog:

Praise each step forward



To start, place pet's current food bowl 5 feet away from the PortionPro (in CLOSED mode) and the assigned collar tag on your pet. Each day for 5 days, move the pet's bowl 1 foot closer to the feeder. Leave the bowl and feeder side by side for 2 days.



Put a daily treat incentive in the PortionPro bowl (press and at the same time to open and close bowl door).



Divide your pet's meal between your pet's bowl and the PortionPro. Gradually reduce food amount put in your pet's bowl for 3 days. Remove bowl after your pet eats from the feeder twice.

## Tips to Help Your Cat Adapt to a Collar

- Find a collar that's not too tight and includes a breakaway feature for safety (no dog collars!).
- Let your cat check out the collar first, and then attach it gently when the cat is calm.
- Limit use at first to play or feeding time and increase over a few days.
- Give your cat a small treat for wearing the collar without a fuss.
- Some cats that resist a collar will accept a harness.

## And Tips for Easier Acclimation for You, Too

While it's not as much adjustment as when you first brought Fluffy or Fido home, the new PortionPro may require some minor changes. Be patient with yourself.

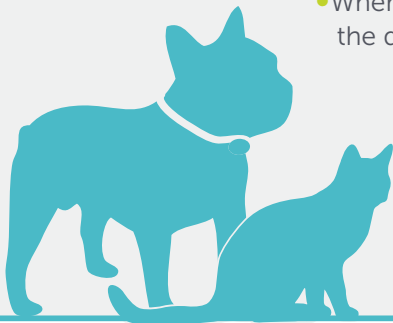
### Selecting an Ideal Location

Many people will place the PortionPro in their previous feeding location; however the device must be near an electrical outlet, preferably in a low-traffic area. So, you may need to change the pet's feeding location (see Quick Start Guide or User Manual for more on this).

- Generally, bedrooms where people sleep are not a good location as the food bowl door will open and close when pets approach.
- The PortionPro bowl door makes some sound and movement. After a few days of use, most pet parents/pets won't notice it. If needed, try placing the device on carpet or a mat to help muffle the sound.

### A New and Likely Improved Routine!

- When pets first start using the PortionPro, some become very curious and focused on the device, giving their pet parents less attention than usual.
- This is a normal, usually short-lived phase. Giving your pet extra playtime, grooming, and attention will reinforce your bond.
- Once you and your pet are used to the PortionPro, your bond is likely to be stronger than ever as you enjoy more relaxed time with your pet, less work and worry over pet mealtimes.



## Still Have Questions? We Can Help!

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